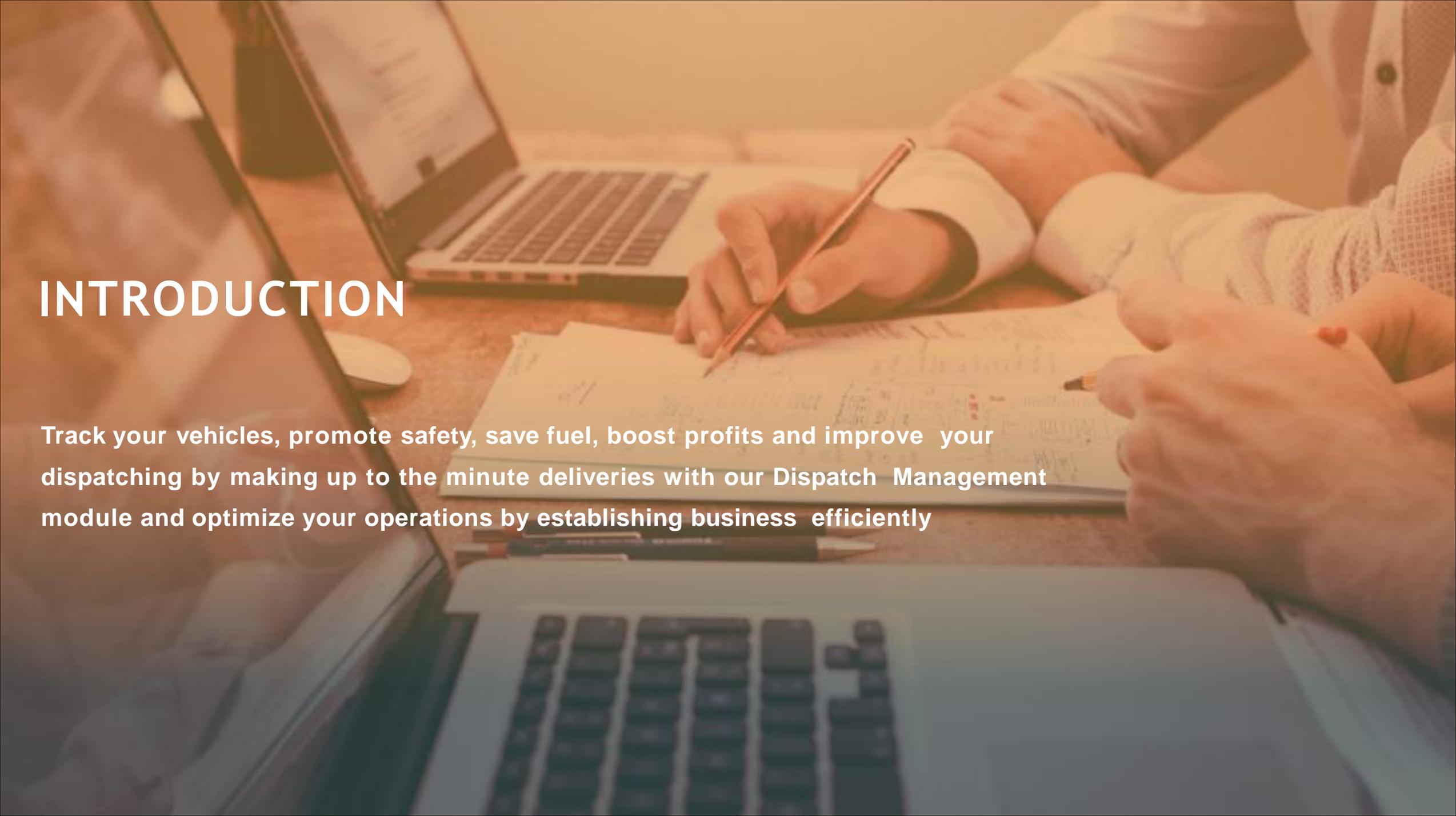


# Dispatch Management

A person in a white shirt is writing on a document with a red pen. In the background, a laptop is open, and another person's hands are visible, also holding a pen. The scene is set in an office environment with a desk and papers.

# INTRODUCTION

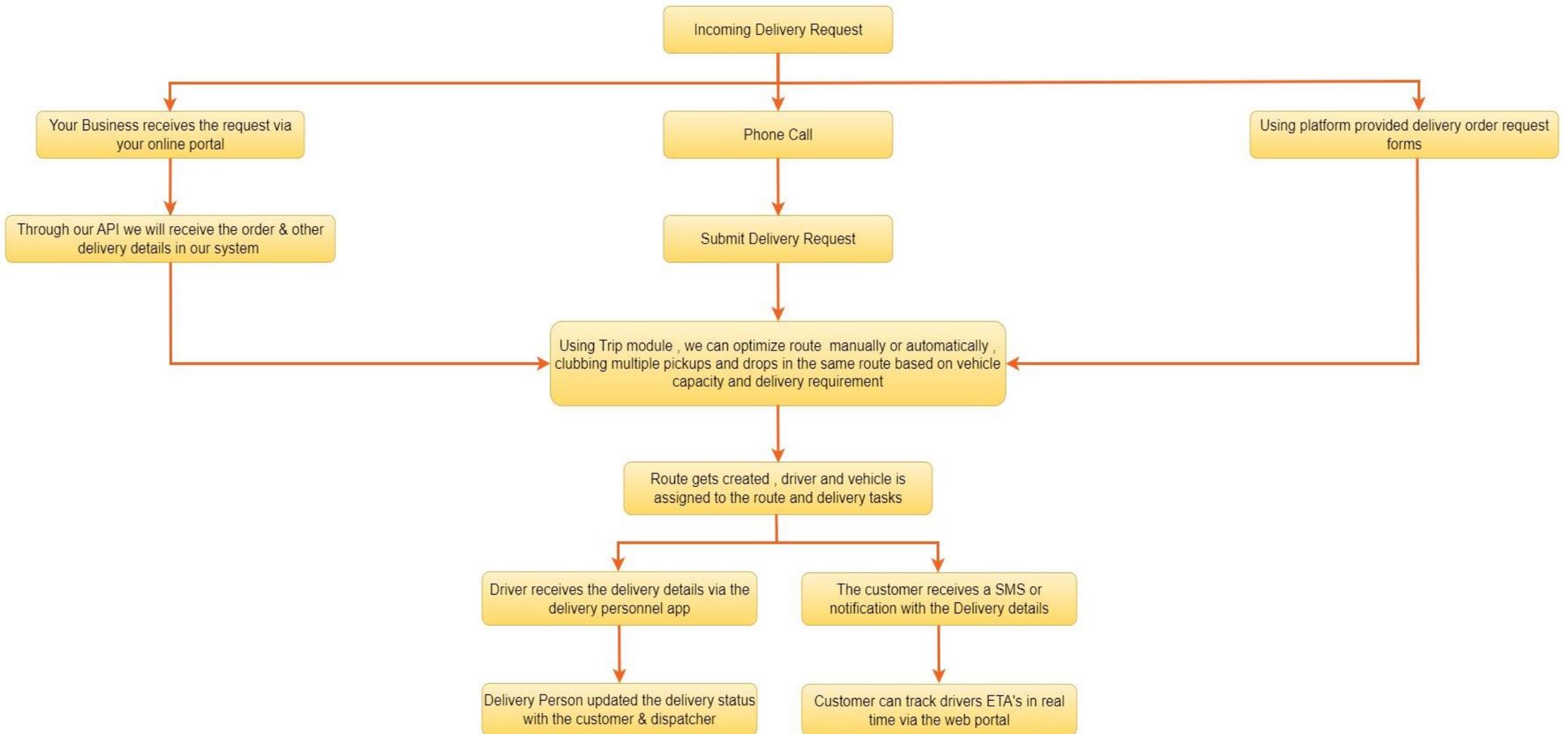
Track your vehicles, promote safety, save fuel, boost profits and improve your dispatching by making up to the minute deliveries with our Dispatch Management module and optimize your operations by establishing business efficiently

# Delivery Dispatch Management Software

We provide a state-of-the-art Delivery Dispatch Management Software for all kinds of freight forward & dispatch solutions like E commerce and courier companies, on demand delivery apps for food, grocery, medicine etc. and many more



# How Our Delivery Dispatch Management Works



# ORDER DELIVERY STATUS

## From Ordering System

-  Order Placed
-  Order Confirmed
-  Ready for Delivery

## From Dispatch Portal

-  Delivery Person Assigned
-  Package Collected
-  Package Dispatched
-  Payment Done (If COD)
-  Package Delivered

## During Return

-  Order Returned
-  Delivered to Warehouse

\* The delivery will be returned back to the dispatcher the same day, only if the customer is not present on the given address

# Benefits of Using our Dispatch Module

01

Optimize in Real Time

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02

Create Business Processes with business objectives

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03

Develop accurate Schedules using Historical data

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04

Automate from Overrides to automated functions

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05

Dispatch your services with mobile Apps

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06

Optimize Schedules using real-time traffic patterns

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07

Better access to time sensitive information

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# Features



## Route Optimization

With our dispatch module you can remove the daily hassles of manually routing the drivers and tasks, & ensure optimal efficiency in your day to day operations



## Live ETA's & Tracking

Keep track of your daily operations by our software & communicate with your drivers in real time and gain clear visibility into the current ETA's & many more



## Automate Dispatch

Avoid sending delivery tickets one by one, with our completely automated system newly created tickets will be assigned to the driver closest to the destination or to the driver who first accepts the delivery ticket.



## Automated Logistics

With our software you can dispatch your logistics solutions without any manual processes, you will receive automated schedules and routes providing ease to your daily management process

# Features (cntd.)



## Integration

Integrate your existing delivery order management portals and website to our system effortlessly and continue to deliver hassle-free



## Seamless Data Handling

You can upload CSV/Excel files in bulk with complete mapping & integrate it into our system via API



## Real Time Tracking

Track in real time with fleet management, get a centralized view of your processes, react and re-optimize in real time with customizable notifications



## Detailed Dispatcher Dashboard

With our Dispatch module comes an all in one dispatcher needs on one screen. You can identify each order and understand the most important information of the delivery. You can easily assign dispatchers on work orders efficiently

# Ordering System Integration & API

Have an existing ordering system? We can easily integrate your ordering system with the Delivery Dispatch Management System.

Even if you are currently accepting orders by means of phone calls, there is facility to simply enter order details directly into the system. And the best part is this works whether you are a :

- A single vendor with single warehouse
- Single vendor with multiple warehouse
- Multiple vendors in a specific region / city



## HandShake API

In the first level of communication we pass handshaking details to connect both apps together and all order details to dispatch system.



## Dispatch Management To MarketPlace API

In second level communication we pass all order status to marketplace application along with order tracking facility.

# Reports

## Some Reports you get : -

- Vehicle Running reports
- Historical Movement report
- Audit Reports
- Maintenance Reports
- User Reports

**Dispatch Customer Order Report** - It will show the report of how many orders done by each customer and its details.

The screenshot displays the 'Dispatch Management' software interface. The main content area is titled 'Dispatch Management' and shows a 'Customer Order Report' for a specific order. The report includes the following details:

Dispatch Package Order Number	MTD1002004701002
Dispatch Package Order Amount	150.0
Dispatch Package Order Payment Mode	Cash
Dispatch Package Count	1
Dispatch Package Order Date/Time	2021-02-22 11:05:27
Dispatch Package Status	0

Below this, there are sections for 'Vendor Details' and 'Dispatch Customer Details':

Vendor Code	0
Vendor Name	Adhanya Tils
Vendor Warehouse Name	Adhanya (Company) P&L
Vendor Warehouse Address	Maharaja, Thiruvananthapuram, 695002, India

Dispatch Customer Code	10
Dispatch Customer Name	Shantanu Bhat
Dispatch Customer Email	shantanubhat01@gmail.com
Dispatch Customer Mobile	9876543210
Dispatch Customer Address	Adhanya Thiruvananthapuram, Thiruvananthapuram, Kerala, 695002, India

On the right side of the interface, there is a map showing the route of the vehicle. Below the map, there is a vertical timeline of order events:

- 2021-02-22 11:05:27: ORDER IS RECEIVED (Order Delivered by Customer)
- 2021-02-22 11:05:27: ORDER IS RECEIVED (Order Delivered by Customer)
- 2021-02-22 11:05:27: ORDER IS RECEIVED (Order Delivered by Customer)

The interface also features a sidebar menu on the left with options like Dashboard, Master Settings, Master Data, Users, Trip Management, Vehicle Expenses, Dispatch Management, Dispatch Customer, and Orders. The top right corner shows user information (V1 Account) and navigation icons for Logout, Home, and Message.

## Why you need a Dispatch Management Software



Increases Efficiency

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Lowers Fuel Costs

---



Provides Service Consistency

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Increases your Company's Reputation

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Increases Your Sales

# PRICING

Now Subscribe at  
**\$3 monthly**  
per Delivery person

No additional costs  
We will provide APIs for integration

\* If you want **to use in a branding of your choice**, we provide that **for extra \$3000**(without code). The code would be managed by us, and we will provide APIs for integration

# CONTACT US



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**THANK YOU**